

SHOP TALK

Chairman's Greetings

Firstly, a very warm welcome to this Autumn edition of Shop Talk. If you haven't recently visited us, I would urge you to do so as Denise now stocks a number of new and exciting product ranges in order to provide you with a much wider choice.

You will also see below an appeal for one or two individuals to assist us, as a volunteer, with both computer technical issues as well as social media. These are skills we badly need to add to our support network - so if you feel you can help please contact Denise or a member of the Committee.

This also leads me on to a further urgent appeal for new volunteers to step forward, who can help by staffing a morning or afternoon shift from Mondays to Fridays, or a morning shift during the weekend. Full training will be provided and it is a great way to meet a large number of fellow villagers!

One last appeal to you - Arthur Grosset, our Treasurer, is standing down after 14 years of outstanding service to the Shop and Committee. Arthur will continue to volunteer in the Shop for the time being - so fortunately we will not lose contact with him.

However, we are now in desperate need for an individual to step forward and take on the Treasury role on the Committee. If you believe you can help us, then please contact any of the Committee or call me for further details on 07785 571426.

We look forward to seeing you in the Shop.

 **Barry Charnley**



YOUR SHOP NEEDS YOU

Can You Help?

Do you want to help the shop but don't want to join the Committee? We are looking for help in two areas:

■ Social Media and Computing.

Our Social Media presence is minimal and consists of a Facebook page and an infrequently used WhatsApp Group. We would like someone to take charge of Administering these and of looking at new areas of social media such as Instagram.

This would require liaising with Denise, the Shop Manager, and posting information and photos on the media concerned. Can you help with our social media presence?

In the area of computing, we have a small network in the shop involving the till, the card machine, a laptop and printers. We also need to maintain our compliance with the security rules of the card payment industry.

Do you have some experience with computers and would you be willing to help the shop with its systems? If so, please contact Barry Charnley at:

barrycharnley@btinternet.com

Post Office Window

Another Shop Talk, and trying not to repeat myself too much! But here goes, yet another reminder that you can deposit cash into all major Banks both personal and Business, also Cheque deposits. *Please Note: The old Twenty and Fifty Pound Notes are still legal tender until September 2022.*

■ GREAT NEWS! I have resumed selling Euros and US Dollars over the counter, pre-order is available for other currencies too. All Royal Mail services continue to be incredibly busy; Internet Shopping, Ebay, Home Shopping Returns, QR Code labels printed here, not forgetting Parcel Force Parcels picked up here daily, and with Christmas just round the corner it looks like a busy time ahead.

Don't forget Customs Labels are essential for all Overseas Countries, especially Europe, for large letter and Parcel Mail. Post Office Gift Cards continue to be popular, plus, did you know you can top-up your mobile phone here?

Electricity Key cards can be topped up here too. I would once again thank all my customers for their continued support during these challenging times, I think normality is round the corner! But just in case, keep safe and well.

 **Mandy Coll**



Welcome to the Autumn edition of Shop Talk

Covid restrictions have been reducing during the Summer and thanks to our brilliant volunteers, we have been able to go back to normal opening hours. I would repeat our Chairman's call and encourage you to join the essential group of villagers who give up a couple of hours a week and help to keep your shop open.

As you can see from the photographs, I had a great time organising and running a stall for the shop at the Fete.

I was delighted by how many people visited the stall and made purchases, resulting in our taking £320.00 on the day and leaving us almost sold out.

Importantly, it was a great opportunity for us to showcase our range of products to potential new customers from within and outside the village. As I have said before, we are *your* village shop, so if there is anything specific that you would like me to stock, whether as a one off or a regular order, please ask.

 Denise



Autumn 2021 Opening Hours

Community Shop

Monday - Friday	9:00am – 5:00pm
Saturday & Sunday	10:00am – 12:30pm

Post Office

Mon Tue Thur Fridays	9:00am – 5:00pm
Wednesday	9:00am – 1:00pm
Saturday	10:00am – 12:30pm
Sunday & Bank Holidays	Closed

Note: All the above times are frequently reviewed, and may change due to availability of our volunteers and future guidance from the Government.

Acknowledgements and Attribution

- Special thanks to Victoria Keitly-Webb for the photographs of the shop stall at this year's Fete.
- Leaf vectors used in header, created by ilonitta <https://www.freepik.com/ilonitta>



Find us on Facebook

Are you reading this article on the printed version or on our Facebook page. If you haven't accessed our Facebook page:

<https://www.facebook.com/MonksEleighShop>

Please give it a try.

Whilst the printed version of *Shop Talk* can only be produced 3/4 times a year, our Facebook page is available 24/7.

During emergencies like the Coronavirus pandemic, it is a great way to keep up with shop developments, like opening hours and safety requirements.

Please wear your mask in the shop



the newsletter for
Monks Eleigh Community Shop

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